ORIENTATION DAY

Welcome to all new students
Welcome to James Cook University
Brisbane, Australia

I am, you are, we are Australian

This is Australia – Great Southern Land

I am Australian – Song
While you have different backgrounds, languages and culture, different expectations and motivations, you are all likely to experience the following:

- See new things
- Meet new people
- Improve your English language skills
- Immerse yourself in a new culture
- Enjoy the weather *never too hot, never too cold*
- Get a quality education
- Improve yourself as a person
General advice for dealing with cultural shock

- Gather information; the more that is known about a place and its people, the less foreign or threatening they seem.
- Make friends and develop local interests.
- Do not criticise the host culture, especially to the locals.
- Find 'cultural informants' to guide you.
- Look at the 'big picture' of patterns and interrelationships and learn to conform to them.
Dealing with the language

- English language can be complex
- Listen to local speakers carefully
- Read in English as much as you can
- Speak in English as much as possible, even with friends from your native country
- Ask questions of locals concerning appropriate use of words and pronunciation – most locals won’t mind helping you

*Frenchman Learning English (Pink Panther)*
<table>
<thead>
<tr>
<th>Location</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temple, Bangkok</td>
<td>It is forbidden to enter a woman, even a foreigner, if dressed as a man.</td>
</tr>
<tr>
<td>Cocktail lounge, Norway</td>
<td>Ladies are requested not to have children in the bar.</td>
</tr>
<tr>
<td>Doctor’s office, Rome</td>
<td>Specialist in women and other diseases.</td>
</tr>
<tr>
<td>Dry cleaners, Bangkok</td>
<td>Drop your trousers here for the best results.</td>
</tr>
<tr>
<td>Restaurant, Nairobi</td>
<td>Customers who find our waitresses rude ought to see the manager.</td>
</tr>
<tr>
<td>Main road to Mombasa, Leaving Nairobi</td>
<td>Take notice: when this sign is under water, this road is impassable.</td>
</tr>
<tr>
<td>Kencom Computer Services, Glasgow</td>
<td>Are you an adult that cannot read? If so we can help.</td>
</tr>
<tr>
<td>Restaurant, Sydney</td>
<td>Open seven days a week and weekends.</td>
</tr>
<tr>
<td>Cemetery, Russia</td>
<td>Persons are prohibited from picking flowers from any but their own graves.</td>
</tr>
<tr>
<td>Hotel rules and regulations, Tokyo</td>
<td>Guests are requested not to smoke or do other disgusting behaviours in bed.</td>
</tr>
<tr>
<td>Restaurant menu, Switzerland</td>
<td>Our wines leave you nothing to hope for.</td>
</tr>
<tr>
<td>Cocktail bar, Tokyo</td>
<td>Special cocktails for the ladies with nuts.</td>
</tr>
</tbody>
</table>
Meeting people in Australia

As you will meet many people while you are here, let's review the Australian way of doing this.

- It is normal to shake hands (right hand) when you meet someone for the first time.

- A short shake is appropriate (don’t hold on too long!)

- We don’t usually shake hands again the next time we see that person unless it has been after an extended period of time.

- Hugging or kissing is usually reserved for close relationships only.

- Exchange names and some pleasantries.

How to Speak Australian – Top 10 Aussie Survival Words
Undergraduate program at JCU Brisbane

Bachelor of Business

• Program is of world standard.

• Providing you with knowledge and skills transferable immediately to the workforce.

• Forms basis for further educational programs.

• Students admitted to the JCU Bachelor of Business have chosen well.

• Be committed to your studies, stick with your major and see it through to completion.
Postgraduate programs at JCU Brisbane

• Post Graduate Qualifying Program (PQP)
• Master of Business Administration (MBA)
• Master of Professional Accounting (MPA)
• Master of Information Technology (MIT)
• Master of International Tourism & Hospitality Management (MITHM)
• MPA/MBA
• MIT/MBA
• MITHM/MBA
• MEd/MBA
Some tips on how to be a successful student:

• Read your subject outlines (LearnJCU)

• Read as much as you can about the topics before they are presented in class (textbook, internet)

• Go to class every week

• Listen carefully to lecturers and the other students

• Make a list of questions during class about things you did not understand.

• Ask the lecturer at end of class or send an email to them the immediately after class.

• Review the class materials when you get home or the next day
Support Services at JCU Brisbane

• Ground Level: Student Services/Enrolment

• Level 1: Student Lounge

• Level 2: Resource Centre (library, academic workshops, study skills, assignment & exam preparation, counselling and advocacy services)

• Level 6: Academic Administration

• Level 7: Joblinx (employment related support)
Good social behaviour to support your studies

• Get to know your lecturers a little
• Try to make some friends in class
• Sit near others even if you are having trouble making friends
• Join sporting clubs, social clubs or a gym
• Consider becoming a member of the student council
• Talk to strangers on campus
• Visit support services staff regularly
• Visit student counsellor if you feel lonely
Academic misconduct

- Writing words in assessments that are not your own ideas and failing to show the source.
- Copying and pasting materials directly into an assignment.
- Using material that has been used before in another subject without permission from your lecturer.
- Cheating in exams

JCU Brisbane takes academic misconduct seriously and penalties will apply to students who engage in any such practice including the possibility of expulsion. When in doubt, always check with your lecturer and/or learning advisors before submitting an assignment.
What about when you’ve graduated?

Recent Australian University Graduate Survey showed:

- Employment prospects after graduation not significantly different comparing international students with domestic students.
- 80% of graduates (international & domestic) in full-time work within 3 years of graduation.
- Between 3% and 4% of graduates (international & domestic) reported as being unemployed at the end of 3 years after graduation.
- 50% of international student graduates return to their home country, 43% remain in Australia, 7% move to a 3rd country (notably, Chinese & Indian students more likely to remain in Australia after graduation)
- Graduates who remained/continued living in Australia earned an average commencing salary approximately $55,000 pa.
- 40% of graduates reported using university career services such as Joblinx
Your Associate Deans

Jennifer Ah-Fock
Associate Dean of Bachelor Programs

Dr Kelvin Kuan
Associate Dean – Accounting

Dr Paul Darwen
Acting Associate Dean – Information Technology

Rob Kelly
Associate Dean – Hospitality & Tourism

Dr Ian Kirkwood
Associate Dean – Business Programs
Library JCU Brisbane

Resources for success

Carolyn  Vedrana  Nikki  Cassandra
We are the same as everyone else

We are a learning community

We support each other
8am – 6pm term time

Adjusted times in Trimester breaks
Library Help

- Access to resources
- Databases and print material
- Assignments
- Understanding the question
- Research
- Referencing
- Formatting
Library in Level 2 –People, Books, Newspapers, Computers

Team expertise - Vedrana, Nikki, Cassandra, Carolyn

• Textbooks and research books to share
  • Borrow 8 items at a time for own use
  • 4 day loan for current edition, 8 days for previous ed
    • renewal opportunity online, phone or in person
    • Reservations for books on loan

• Software managed loans and overdue penalties
  • You have responsibility to return on time or communicate
Locating Books in Library

- Books organized Dewey (Numerical) order
  - Current Students > Subject Information > Textbook Lists

- Library Catalogue (JCU Brisbane webpage)
  - Library > Library Resources > Library Catalogue
  - How to use Library Catalogue

- Ask Library Team
Library Webpage

Library Resources

Library Catalogue (search for textbooks)
- How to use the Library Catalogue

Online Resources (OneSearch)
- eBooks
- eJournals
- Databases A-Z
- Reserve Online (past Exam Papers and Readings)

Libguides

Lost Property

Course Guides

Forms
Library Catalogue Login

Username: student id 13...
Password: dd mm yyyy
Login

By logging in you agree to our Terms and Conditions.
View our Privacy Policy.
Renew books once online via profile link
Free & Discounted Books

Older editions removed from loan shelves

- Labeled as removed (green sticker)

Free in student lounge and meeting room on level 2

Small cost involved $5 - $20 for books originally $100+

- Located on library shelving near return box inside library entrance door
Technology

- WiFi–Eduroam: Login is Email username & password
- BYOD–Bring your own device
- Desktops is library and labs
  - H: (save to your Home Drive)
- Laptops for use in library and for short term loan
  - IT student assignments
  - Short term loan when own device is being repaired
- Laptop agreement of responsibility
- Printing
  - Add print credit to student id card via magnetic swipe in library
- Scanning
- Secure document disposal
Interactive Whiteboard

• Bought by SA
• Opportunity to develop industry standard presentation skills
• Use for class presentations
• Groupwork collaborations
• Video conferencing
• Webinars
• BenQ training - Friday 13 July 10-am 12pm Room tba
IT Help from Brisbane and Townsville

Password or account compromised

- **JCU Password reset online** tool - if know password
- **forgotten password** (privacy protocol)
- thehelpdesk@jcu.edu.au
- Townsville +61 7 4781 5500

Level 2

- passwords
- and university software issues
Lost and Found Management

Honesty Appreciated 😊

***It is great to get your stuff back!
Building Access After Hours

SWIPE Card

• Weekend Access to Level 1, 3, 4 (9am to 6pm)
• Evenings Monday to Friday (6pm –9pm)
• Return card on course completion
• Replacement cost $25 (student id $15 replacement)
Responsibility

- The responsibility to seek appropriate and timely help, especially when ill, overwhelmed, frustrated or despairing

- The responsibility to have ownership for our own learning and benefit from your investment

- The responsibility to seek out the most accurate and credible information while questioning and examining information and knowledge in a critical and reflective manner

- Responsibility to acknowledge the ideas and intellectual property of others with citation and referencing

- Responsibility to manage your time

- Responsibility to be on time; punctuality is expected
Welcome

We are here to help you be part of our success

JCU ranked among the top 2% of universities in the world*

*Academic Ranking of World Universities 2017

Study With Us
Your Learning Centre

Brett Vance
Manager of Teaching and Learning

brett.vance@jcub.edu.au
0438169691

You are always welcome to drop in
Level 2
(Northern end of Library)
JOIN YOUR GRADUATING CLASS

1. Go to the @JCUBrisbane Facebook page
2. Click Groups
3. Click on your graduating cohort’s group
4. Click join group

Scan to go directly to Groups
Joblinx

Leanna Tucker
Senior Manager Marketing Communications
leanna.tucker@jcu.edu.au

Michaela Rusnac
Career Counsellor
michaela@joblinx.com.au

Juliana Neves Braga
Student Placement Consultant
juliana@joblinx.com.au

Level 7 --- 30017815
Student Counselling

June Menzies
Student Counsellor

June.menzies@jcub.edu.au
3001 7895
Level 2
North Eastern Corner of Library
Queensland Police Service

A/S/Sgt Trad Thornton
Police Organisations In Australia

State Police

Australian Federal Police
How to Contact Us

 IF A CRIME'S HAPPENING RIGHT NOW, CALL TRIPLE ZERO (000).

 IF NOT, THINK POLICELINK. CALL 131 444.

 CRIME HAPPENING RIGHT NOW? STAY SAFE. CALL TRIPLE ZERO (000).

 WHEN IT'S NOT, THINK POLICELINK. CALL 131 444.

 Think Policelink, call 131 444 to report non-urgent police matters 24 hours a day. Save Triple Zero (000) for emergencies. Currently, 98% of calls to Triple Zero (000) are non-genuine emergency calls. For more information please visit www.policelink.qld.gov.au

 www.policelink.qld.gov.au
Personal Safety

Be aware of surroundings

Fear of Crime

Be confident

Safety Network

Trust your instincts
Domestic Violence

Assault
Intimidation
Bullying
Harassing
Threatening
Financial control
Domestic Violence

- Taking of an Order.
  Police
  Personal
- Associated criminal charges.
- Breaching of orders
- Victims
  PLEASE GO TO THE POLICE
Bicycles

Must wear a helmet.

Obey road rules and specific bicycle rules.

Lock your bike up.

BCC: Has free hire bikes.

Make yourself as visible as possible and ride as though you are invisible.
Drugs, Alcohol and the Road

You can't drive straight on drugs

There's nowhere to hide.
Plenty of RBTS. Plenty of police on the road.
Drink drive. You lose.
Traffic Fines

- Mobile phone: $378
- Seatbelts: $378
- Speeding: $168 to $1177

- You can not negotiate a fine. They are set by the state in legislation.
Burglars don’t need an invitation
... lock up before you leave

Home Security
Alcohol and the Law

You will need photo ID
Stay together.
Never leave with a stranger
Monitor alcohol intake

www.police.qld.gov.au/party
Questions?
Time for MARKET DAY

Please go to Level 5

Please be back here at 12 noon
ORIENTATION DAY

Welcome to all new students
Introduction to Counselling Interns

*Your wellbeing is our greatest concern*

Melody Dantaz

On Campus Mondays & Tuesdays

*Intern Counsellor*

Melody.Dantaz@jcul.edu.au

0422 028 215

Prosper Nzisabira

On campus Thursdays

*Intern Counsellor*

Prosper.Nzisabira@jcul.edu.au

0434 837 778
Wellbeing Mobile Applications

Simple habits
Student Services – Admissions and Enrolment

Shirley Jones
Senior Manager - Operations
enrolments@jcub.edu.au
3001 7800

Ground Level --- Reception Area
Opening Hours
Monday to Friday 8:30am to 4:45pm
JCU Student Association

Narendra Nath
Sanyal
President

Talitha Tarasomo
Vice President

Zara Baig
Secretary

Rautilkan Vogali
Deputy Vice-President

Srinikhilesh
Bavissetti
Campus Officer

Ajan Sharma
Student Rights
Officer

Parth Pinakin Shah
Equity & Diversity
officer

Nidhi Chhapwale
Treasurer

We believe that sexual harassment is

#NeverOK
JCUB Student Association

Austin Okoli
Business Club

Geetankali Mahna
Accounting Club

Khushan Leitan
Hospitality Club

Nirnay P
Cricket Club

Mili Mishra
Creative Club

Martin Joseph
ETA Club

Prudhvi Raj
Bike Club

Antony Kurian
Soccer Club

Health and Fitness Club

Trong Hieu Doan
Book and Games Club

IT Club

We believe that sexual harassment is

#NeverOK
Student Mentoring at JCU Brisbane

Most international students face challenges
• language difficulties
• making friends
• different cultural norms
• keeping up
• Homesickness etc.

Success is knowing where to go for help.

Student Mentor Program
• designed to help new students
• settle into the university
• succeed.
How it works?

You (the mentee) matched with

- a senior experienced student (student mentor).
- Mentors share their skills, knowledge and experience.

Success Requires:

- A Commitment and initiative
  - from both mentors and mentees
How do you benefit?

- Practical advice, encouragement and support
- Increased social and academic confidence
- Better communication, study and personal skills
- Strategies for dealing with personal and academic issues
- Identify goals, establishing a sense of direction
- Make new friends
Thank you!

As you begin your studies, remember that you are not alone.

The Mentor Program is here!

- Mentor Program Coordinator
- Email: vedrana.nikic@jcu.edu.au
- Phone: 07 3001 7813
- Library –Level2
NEED ASSISTANCE, INFORMATION OR SUPPORT?

Contact your JCU Student Association

GIAN CORPUZ
Student Advocacy Officer

2 days a week

04 7597 8961
Gian.corpus@jcu.edu.au
The JCU Student Association provides FREE & confidential services for ALL JCU Students

We provide an independent service for:

ACADEMIC ADVOCACY
• Student Rights & Responsibilities
• Plagiarism
• Academic Misconduct Hearings
• Special Consideration & Deferred Exams
• Review of Assessment & Final Grade
• Statement of Reasons
• Appealing University Decisions
• Complaints & Feedback Advice
• Academic Progression
• Withdrawal/Deferment & Leave of Absence
• Problems with Placement & Suitability to Continue
Where should you always swim at the beach?
Remember the F-L-A-G-S and stay safe!

**FIND THE FLAGS**
Always swim between the red & yellow flags. They mark the safest place to swim at the beach.

**LOOK AT THE SAFETY SIGNS**
Safety signs help identify potential beach dangers.

**ASK A LIFEGUARD FOR SAFETY ADVICE**
Conditions can change quickly. Talk to a lifesaver before entering the water.

**SWIMMING WITH A FRIEND**
Look out for each other and get help if needed.

**TICK YOUR HAND UP FOR HELP**
Stay calm if you get into trouble. Raise your arm for help.
If we can't see you, we can't save you.
BEACH SAFETY FLAGS

RED and YELLOW FLAGS:
Always swim between the flags.

RED FLAG:
No swimming.

YELLOW FLAG:
Caution required. Potential Hazards.

RED AND WHITE FLAG:
Evacuate the water.

BLACK AND WHITE FLAG:
Surfcraft riding area boundary.
BEACH SIGNS

Warning Signs (diamond shape, yellow and black are used to warn you about a hazard(s) at the beach.

- **WARNING NO LIFESAVING SERVICE**
- **SWIMMING NOT ADVISED**
- **UNEXPECTED LARGE WAVES**
- **MARINE STINGERS**
QUEENSLAND
WELCOME TO: Southport
CONDITIONS: Strong sweep to the South
between the flags
WATER TEMP: 21
LOW
PERSON IN CHARGE: Nathan Tife
Swim with a friend

- Not only is swimming with a friend (or family member) a fun way to enjoy the beach, it is also very sensible.

- While you are swimming together you can keep an eye out for each other, and if further assistance is required, one person could call or go for help.

- If everyone swimming together knows their own limits it is a good idea to share this with those around you so you can all stay within everyone’s comfortable limits.
If you need help, stay calm and attract attention

- If you are not feeling comfortable in the water and you require a lifeguard’s assistance to get back to shore, stay calm, raise your arm in the air and wave it from side to side.

- This will attract the attention of a lifeguard who will be able to come to your assistance.

- You should conserve your energy by floating on your back and staying calm.
PROTECT YOURSELF IN FIVE WAYS FROM SKIN CANCER

WHY IS SUN SAFETY IMPORTANT TO YOU?

Australia is known for its hot sunny days which make the beach even more enjoyable. However, the hot sun means there is increased exposure to the heat and the sun's rays (UV rays). Lifeguards and lifesavers treat dehydrated persons almost every day during summer and getting sun burnt is far too common, which may have serious immediate results and later on in life.

WHY IS GETTING SUNBURNED BAD?

Ongoing over-exposure to the sun without proper protection can have immediate results such as soreness of your skin, becoming too hot and feeling sick. A common long term result is skin cancer. In fact, Australia has the highest per person rate of skin cancer (melanomas) in the world!

WHAT IS DEHYDRATION?

The heat created by the sun can affect you in a number of ways. It can cause your body temperature to rise and lose fluids by sweating. If you are not mindful of this you can become dehydrated, which essentially means you become too hot and do not have enough fluids in your body. Headaches and fatigue are common symptoms of dehydration.
Alcohol & Swimming

Don’t drink and drown

What are the effects of alcohol?
Consuming alcohol can lead to:

* Impaired judgement
* Lack of coordination and reaction time
* Inability to control temperature

Alcohol and swimming don’t mix
It’s simple- don’t drink alcohol and swim. The risks are far too great and common sense dictates that you shouldn’t drink while swimming, boating or fishing in any aquatic environment.
Bluebottle
Thank You

Does anyone have any questions?
Time for our City Tour

Please leave the room in an orderly fashion and make your way to the front of the building
ORIENTATION DAY

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